

**Servicios Aéreos Across S.A. de C.V.  
Repair Station**

**GENERAL TERMS AND CONDITIONS OF PURCHASE**  
Revision A, 15 August 2021

1. Definitions

“Buyer” means Servicios Aéreos Across S.A. de C.V. Repair Station (Across)

“FAA” means the U.S. Federal Aviation Administration.

“Order” means any Across ordering document which incorporates these General Terms and Conditions of Purchase and is placed with Seller by Buyer.

“Seller” means the supplier of products or services identified in the Order.

“CFR” means Code of Federal Regulations.

2. Invoices, payment and price.

Invoices shall be sent by Seller by email to [admonmantto@flyacross.com.mx](mailto:admonmantto@flyacross.com.mx). For Mexican sellers, invoices must be sent with the XML file.

Payment of Seller’s invoice may be offset for (i) any damages resulting from breach of contract under any contract between Buyer and Seller, (ii) any amount owing at any time by Seller to Buyer, or (iii) any adjustment for shortage or rejection and any costs occasioned thereby.

The price to be paid by Buyer to Seller shall be the price set forth on the Order. Except as otherwise provided in the Order

3. Packing, shipping and delivery.

All items shall be suitably packed by Seller to ensure protection in shipment and storage.. Shipments of any hazardous materials or substances must be packaged and transported in compliance with all applicable provisions of CFR Title 49.

Seller shall deliver the product or services on the date(s) set forth in the Order.

Seller agrees to notify Buyer of any potential delay in scheduled delivery dates required by the Order. With respect to early delivery, Seller shall not deliver early without the prior written consent of Buyer

4. Technical information, language and measurement

All notices, binding communications, reports, drawings and other technical information shall be in Spanish or English and can employ metric or imperial system for measuring.

5. Acceptance

The Order constitutes Buyer’s offer to Seller and becomes a binding contract on the terms set forth herein when it is accepted by Seller either by acknowledgment or beginning performance. The Order may be accepted only on the terms set forth herein which are incorporated by reference and any other terms and conditions set forth in writing on the Order. Buyer takes specific exception to any terms and conditions in Seller’s acceptance including but not limited to those set forth in any document issued by Seller such as any order(s), acknowledgements, change orders, correspondence or any other document and any such terms and conditions are hereby objected to and rejected by Buyer and will not be a part of the contract between Buyer and Seller.

## 6. Certifications

Unless otherwise agreed to in writing, all aircraft-related products and services delivered to Buyer must be accompanied by an FAA 8130-3 airworthiness tag or a Certificate of Conformance that specifies compliance with applicable Federal Regulations or specifications provided by an appropriately authorized representative of Seller. Buyer may specify other specific requirements in Order notes and Order notes shall prevail in the event of conflict with this term so long as a specific requirement is specified. This statement must include certification that required inspections and tests when applicable were performed. This statement must completely identify material or items by lot number, production date, specification or drawing revision date, or values to which the item was inspected or produced. Unless otherwise agreed to in writing, all aircraft related goods delivered to the Buyer must meet the requirements, with source documentation if applicable, of an approved part or acceptable part as defined by FAA Advisory Circular 20-62D. Seller will identify all manufacturer-recommended shelf life restrictions, including storage temperature and expiration data if applicable where the expiration date shall be the earliest date if the product has multiple dates, on the goods themselves and on the related certification paperwork.

## 7. Gratuities

Seller and its employees, agents and representatives shall not offer or pay gratuities to any employee of Buyer. Failure of Seller to honor this commitment may, at Buyer's option, result in termination of the Order.

## 8. Inspection

Services and products to be delivered under the Order is subject to inspection at Seller's facility or any of Seller's sub-tier suppliers' facilities as may be requested by representatives of Buyer, its customers, the AFAC, the FAA, or any government regulatory agency. Seller shall not delay access more than 3 calendar days of Buyer request for any reason.

Each item ordered will be subject to final inspection and acceptance by Buyer at its destination. If at any time any of the items are found to be defective in design, material or workmanship or not in conformity with the drawings, specifications, samples, or other requirements of the Order, including failure to provide safety data sheets, certifications or any other required documentation, Buyer may, in addition to any other rights it may have under the Order or otherwise,

- a. correct or have corrected the nonconformity at Seller's expense or reject and return said item to Seller, and
- b. recover by offset or otherwise any and all costs, expenses and damages paid, incurred or suffered by Buyer as a result of or relating to holding, return, replacement, correction or rejection of nonconforming items.

Rejected articles or material delivered in excess of the amount ordered herein may be returned at Seller's risk and expense. Seller shall be responsible for the cost of transportation related to the return and reshipment of any articles rejected by Buyer for failure to meet specifications. Delivery of defective parts shall not be deemed to satisfy the delivery schedule required under any Order nor shall acceptance of any item be deemed to alter or affect the obligation of Seller or the rights of Buyer under the Warranties article herein or any warranty provision set forth in the Order. The inspection, review or approval by Buyer of any work, drawing, design or other document shall not relieve Seller of any of its obligations under the Order or constitute a waiver of any defects or non-conformities in any articles.

## 9. Changes

- a. Buyer may, at any time, by written order, and without notice to sureties, if any, make changes to the Order including but not limited to in any one or more of the following:
  1. drawings, designs, specifications or other technical documents;
  2. method of shipment or packing;
  3. place of delivery, inspection or acceptance;
  4. quantity of items;
  5. delivery schedules; and
  6. amount of Buyer furnished property.

Seller shall comply immediately with such direction and avoid unnecessary costs related thereto. If any such change causes a material increase or decrease in the cost of or time required for performance of any work under the Order, an equitable adjustment in the price or delivery schedule shall be made when justified by such change. However, no favorable adjustment of any kind shall be afforded to Seller with respect to changes made necessary by reason of defects or potential defects in any item for which Seller would be liable under the terms of the Order. Seller's claim for adjustment, stating the amount claimed and reasons therefor, shall be made in writing within ten days from the date the change was ordered. Seller's failure to so assert its claim shall operate as a waiver. The parties shall establish through negotiation whether or not any Buyer-directed change is one which in fact authorizes an equitable adjustment under this article, and if so, the nature of such adjustment. Failure to agree with respect to any such negotiations shall be a dispute and either party may pursue its remedies as provided herein. Pending resolution of such dispute, Seller shall diligently pursue the performance of the Order as changed. Seller shall make available for Buyer's examination relevant books and records to verify Seller's claim for adjustment.

- b. No information, advice, approvals or instructions by Buyer's personnel shall affect Buyer's and Seller's rights and obligations hereunder, unless the same is in writing, signed by an authorized representative of Buyer's Purchasing personnel, and expressly states that it constitutes a change to the Order.

## 10. Warranties

Seller warrants that all articles, materials, products, goods, work or provided services hereunder shall be free from defects in material and workmanship and that all items or provided services will conform to applicable specifications, drawings, samples and other descriptions and contain all required documentation. Seller shall replace any defective products at no cost to Buyer including shipping for replacement product. Unless manufactured pursuant to detailed design furnished by Buyer, Seller assumes design responsibility and warrants the items to be free from defects in design and fit for the purpose intended. Seller warrants that any services provided under the Order shall be performed in a professional manner and in accordance with generally accepted industry standards.

The warranties shall run to Buyer, its successors and assigns, and each successive customer. In addition, Seller hereby assigns any warranty to Buyer that Seller receives from its suppliers of any item ordered hereunder and will do all that is necessary to effect such assignment and to assist and enable Buyer to obtain the benefit of any such warranties.

## 11. Limitation of liability

In no event shall Buyer be liable for any indirect, special, incidental or consequential damages arising out of or related to the Order or any products or services provided thereunder.

## 12. Risk of loss, indemnification and insurance

Whenever Seller shall, by virtue hereof, have in its possession property of Buyer, Seller shall be deemed an insurer thereof and shall be responsible for its safe return to Buyer.

- a. Unless otherwise set forth in writing in the Order, Seller shall have title to and bear the risk of any loss of or damage to the items purchased hereunder until they are delivered in conformity with the Order at the DPP point specified on the face hereof and upon such delivery title shall pass from Seller and Seller's responsibility for loss or damage shall cease, except for loss or damage resulting from Seller's negligence or failure to comply with the Order. Passing of title upon such delivery shall not constitute acceptance of the items by Buyer.
- b. Seller shall be an independent contractor and agrees to indemnify and hold harmless Buyer, its officers, directors, affiliates and employees from any cost, damage, expense or other loss or liability incurred or paid, arising out of or on account of claims of or suits whether in law or in equity, which may be asserted or brought against any of the indemnified parties hereunder, for property damage or destruction, personal injury or death or any other damages of whatsoever nature or kind, including claims of breach of contract, in any way related to Seller's work, its products, workmanship, services or the actions or omissions of Seller or its employees, agents, or subcontractors, except for claims arising through the claimed sole and exclusive negligence of Buyer. Seller agrees to pay or reimburse Buyer for any expenditures, including reasonable attorney's fees and amounts paid in settlement, that Buyer may make or become liable for in connection with the investigation, settlement, defense or otherwise by reason of such claims or suits and, if requested in writing by Buyer, will defend any such suits with counsel acceptable to Buyer at the sole cost and expense of Seller; Seller agrees to pay and to discharge any judgment, orders or decrees rendered or entered against any of the indemnified parties for any matter indemnified hereunder; Buyer may retain any money due or to become due to Seller sufficient to reimburse Buyer against any such claims, demands, judgments, or liability. Seller shall also maintain at all times during performance of its work related to the Order adequate workers' compensation insurance to cover all of its general and special employees engaged in such work and insurance to insure against claims for injury to or death of persons or destruction or damage to property (including Buyer's employees and property) which may arise from Seller's actions or omissions in the performance of its work or in the design or manufacture of its products; such insurance shall specifically include contractual liability coverage.

## 13. Termination

- a. DEFAULT. Buyer may terminate the Order in whole or from time to time in part in any of the following circumstances:
  1. if Seller refuses or fails to deliver the items or any installment thereof or perform any service required by the Order strictly within the time specified herein or any extension thereof granted by Buyer in writing;
  2. if Seller fails to strictly comply with any other provision of the Order, so fails to make progress as to endanger performance of the Order in accordance with its terms, or repudiates the Order;
  3. if Seller suspends its business or becomes insolvent or subject to any law relating to bankruptcy, insolvency or relief of debtors;
  4. if Seller breaches any provision of the Order including, without limitation, any of these General Terms and Conditions of Purchase or
  5. if Seller fails to provide assurances of performance requested by Buyer. If Buyer requests assurances of performance, Seller shall provide such assurances of performance in writing within seven days.

In the event of such termination, Buyer may purchase from third parties or manufacture itself similar items without any payment to Seller or require Seller to transfer title and deliver to Buyer in the manner and to the extent directed by Buyer of any completed items and such partially completed items and materials, parts, tools, dies, plans, drawings, contract rights and other property and technical data as Seller has produced, acquired or used in performance of the Order. Buyer's obligation to Seller and Seller's sole and exclusive remedy shall be limited to payment to Seller at the contract price for items delivered and accepted by Buyer pursuant to above and for items delivered pursuant to above, the lesser of: its fair market value, or its cost to Seller.

- b. CONVENIENCE. Buyer, by written notice, may terminate the Order in whole or in part, without cause, at any time for its convenience. Upon receipt of such notice, Seller shall stop work to the extent that the Order has been terminated. If Buyer terminates the Order, Buyer's obligation and Seller's sole remedy is payment for the products or services received and accepted by Buyer prior to the termination. Nothing in this clause shall obligate Buyer to pay more than the total Order price as reduced by payments made prior to the termination.

#### 14. Compliance with government regulations

Seller warrants that in the performance of work under the Order, it has complied with and will comply with all applicable federal, state local and foreign laws and ordinances and all lawful orders, rules and regulations thereunder, including but not limited to, all Mexican applicable environmental laws and regulations, and all FAA or applicable foreign aviation regulations, orders and other requirements directly or indirectly applicable to Seller, Seller's performance under the Order, or any goods or services provided or to be provided under the Order. Seller shall indemnify and hold harmless Buyer from and against all losses, costs, fees and damages arising, directly or indirectly, from any actual or alleged failure by Seller to comply with any federal, state or local statutes or other legal obligations, including without limitation all Mexican, FAA and Foreign Requirements.

#### 15. Confidential disclosure

Seller shall protect as proprietary and keep confidential all proprietary information including but not limited to, designs, processes, drawings, specifications, reports, data, and other technical or business information and the features of all parts, equipment, tools, gauges, patterns, and other items furnished or disclosed to Seller by Buyer. Unless otherwise provided herein or authorized by Buyer in writing, Seller shall use such information and items, and the features thereof, only in the performance of the Order; thus Seller shall not sell, or otherwise dispose of as scrap or otherwise any completed or partially completed or defective proprietary goods without defacing or rendering such goods unsuitable for use. All intellectual properties and data supplied to Seller in electronic form is included within this provision. Upon completion or termination of the Order, Seller shall, at Seller's expense, make such disposition of all such proprietary information, items and goods as herein required or as may be subsequently directed by Buyer. Buyer shall have the right to audit all pertinent books and records of Seller in order to verify compliance with this clause on reasonable advance notice. In all subcontracts for performance of work related to the Order, Seller shall include provisions which provide to Buyer the same rights and protections as provided in this clause.

#### 16. Rights in data

Seller hereby grants to Buyer the right to reproduce, modify, and use, in whole or in part, in any manner and for any purpose whatsoever in connection with Buyer's business, all or any part of Seller's reports, designs, processes, drawings, specifications and other technical information and data developed, designed, delivered or used in the performance of the Order.

#### 17. Quality assurance

Seller shall maintain its quality system in compliance with the Buyer's requirements, if any, as set forth in the Order. For provided material by Seller, Seller agrees to achieve and thereafter maintain a "certified" status. In the event that Seller fails to achieve or maintain a certified status, all costs associated with continued source inspection, by an approved inspection provider, will be borne by seller without impact to established pricing. Seller shall permit representatives of Buyer, its customers and any government regulatory agency, to conduct quality system and/or product audits as may be requested by Buyer to evaluate quality compliance at Seller's facility and/or any of Seller's sub-tier suppliers' facilities. Seller shall make available all contracts, specifications, instructions, procedures, records, and special requirements as may be directed by Buyer. Seller shall include the substance of this clause in all subcontracts issued hereunder.

#### 18. No publicity

Seller agrees that it will not, nor will its officers, employees, agents, representatives or subcontractors, without the prior written consent of Buyer in each instance:

- a. use in advertising, publicity or otherwise the name of Buyer, or its affiliates or of any director, employee or contractor of Buyer or its affiliates (collectively, the "Buyer Group") or any trade name, trade mark, trade device, service mark, symbol or any abbreviation, contraction or simulation thereof owned by the Buyer Group; or
- b. represent directly or indirectly, that any Seller product or service has been approved or endorsed by the Buyer Group.

#### 19. Costs

In the event of any legal action between the parties arising out of or relating to these General terms and Conditions of Purchase and any Order, the substantially prevailing party shall be entitled, in addition to other rights and remedies it may have, to recover from the other party its expenses and costs with respect to such action, including its reasonable attorney's fees.